

# TARGET MARKET DETERMINATION

## Transport Package

<b>Product Name</b>	NTI Transport Package PDS NTI307 (30/09/2022)
<b>Validity</b>	This TMD is effective from 30 September 2022 and remains valid until replaced or withdrawn.
<b>Issuer</b>	NTI Limited ABN 84 000 746 109 AFSL 237246
<b>What is a target market determination (TMD)?</b>	<p>A TMD is required by the <i>Corporations Act 2001</i>, to provide NTI Distributors and Customers with information about:</p> <ul style="list-style-type: none"><li>• who is the Target Market for the product described above,</li><li>• who the product is not designed for,</li><li>• review periods and events which may trigger a review,</li><li>• any distribution conditions for this product,</li><li>• reporting obligations of our distributors.</li></ul>
<b>Mandatory Customer Requirements</b>	This Product is designed for distribution to Businesses (including Primary Producers) with vehicles operating within the States and Territories of Australia and who have appointed an Australian Financial Services Licensee and their Authorised Representative who are authorised by NTI to distribute this product on behalf of NTI. They are able to distribute this product face-to-face with the customer or via various electronic methods.
<b>Policy Bundle Information</b>	This TMD has been produced in accordance with the regulatory guide 274 for Pt 7.8A of the Corporations Act. There are four Products available in this Policy.

## Product 1 of Transport Package - Commercial Motor

### Class of customers description

This insurance Commercial Motor (Product 1) is designed for customers who own or operate Motor Vehicles (as described below) in the course of their Business.

Their likely needs, objectives and financial situation, are aligned with the product and its key attributes and would like to be covered for:

- financial loss resulting from destruction, loss or damage to Motor Vehicles with a carrying capacity over 2 tonnes, Trailer(s) that attach to these Motor Vehicle(s), Bus(es) or Mobile Plant asset(s); and/or
- financial loss resulting from legal liability for a claim relating to the damage to someone else's property through the use of their road registered Insured Property.

### Product Description and Key Attributes

#### There are two types of cover:

1. Comprehensive, which covers accidental loss or damage to the Insured Property. Where your Insured Property is road registered, the cover will extend to include financial loss resulting from legal liability for a claim relating to the damage to someone else's property;
2. Third Party Only, which limits cover to damage caused to other property through the use of road registered Insured Property.

## This Product:

- ✘ does not provide any cover for mechanical breakdown, maintenance cover or wear and tear.
- ✔ requires the schedule of cover to have a minimum of 60% Motor Vehicles to be over 2 tonnes carrying capacity, Rigid or Semi Articulated Trailers, Buses or Mobile Plant items. No more than 40% of the insured vehicles can be cars, motorcycles, caravans, utilities and 4WD, unless agreed by NTI.
- ✔ expects that the policyholder or their employee(s) will be driving/operating the Vehicles.

Eligibility for cover is subject to risk acceptance criteria set by NTI which may change from time to time.

The Product Disclosure Statement contains the detailed policy cover, terms, conditions and exclusions.

Transport Package Policy is only available when Commercial Motor (Product 1) is purchased. Public and Product Liability, Carriers Protect and Downtime Products are optional covers and may be selected as required.

Commercial Motor (Product 1) is a Retail Product and is the main subject and primary focus of the TMD. Public and Product Liability, Carriers Protect and Downtime Products are included only to describe if there is any alteration to the Target Market for Commercial Motor (Product 1) when an additional Product is selected.

## Optional Covers

### Product 2 of Transport Package - Public and Product Liability

#### Class of customer description

Some customers purchasing Commercial Motor (Product 1) of the Transport Package policy may be eligible to purchase Public and Products Liability (Product 2) to cover liabilities to Third Parties for Personal Injury or Property Damage as a result of an Occurrence in connection with the customer's Business or caused by a Product of the Business.

Even if a customer is ineligible for Public and Products Liability (Product 2), this will not change eligibility for Commercial Motor (Product 1) of the Package.

#### Product Description and Key Attributes

Any liability that arises must be in connection with the Business of the customer as declared to NTI when purchasing the Transport Package policy.

Public and Product Liability (Product 2) is primarily designed for transport operators, concrete carriers and earthmoving related businesses. Activities outside of these are subject to individual review and acceptance.

Public and Product Liability (Product 2) is included in this TMD only to describe if there is any alteration to the Target Market for Commercial Motor (Product 1) when this Product is selected.

The Product Disclosure Statement contains the detailed policy cover, terms, conditions and exclusions.

### Product 3 of Transport Package - Carriers Protect

#### Class of customer description

Some customers purchasing Commercial Motor (Product 1) of the Transport Package policy maybe eligible to purchase Carriers Protect (Product 3) to cover loss, damage or liabilities to Third Parties who own goods that the customer is transporting in or on a Truck over 2 tonnes carrying capacity, or a Trailer that is insured under Commercial Motor (Product 1) of the Transport Package policy.

Even if a customer is ineligible for Carriers Protect (Product 3), this will not change eligibility for Commercial Motor (Product 1) of the Package.

#### Product Description and Key Attributes

Carriers Protect (Product 3) is designed for transport operators who carry/move goods that are owned by another party. Carriers Protect provides cover for those non-owned goods as a result of an incident involving the carrying vehicle.

Carriers Protect (Product 3) is included in this TMD only to describe if there is any alteration to the Target Market for Commercial Motor (Product 1) when this Product is selected.

The Product Disclosure Statement contains the detailed policy cover, terms, conditions and exclusions.

## Product 4 of Transport Package - Downtime

### Class of customer description

Customers purchasing Commercial Motor (Product 1) of the Transport Package policy are eligible to purchase Downtime (Product 4) to provide cover for when loss or damage occurs to an asset insured under Commercial Motor (Product 1) of the Transport Package policy.

If an Insured Motor Vehicle is ineligible for Downtime (Product 4), this will not change eligibility for Commercial Motor (Product 1) of the Package.

### Product Description and Key Attributes

Downtime (Product 4) pays the amount nominated on the Policy when the Insured Truck, Trailer or Mobile Plant asset is damaged or destroyed which has resulted in a claim being paid under Product 1.

The payment of the selected benefit will be in accordance with the policy terms and conditions.

Downtime (Product 4) is included in this TMD only to describe if there is any alteration to the Target Market for Commercial Motor (Product 1) when this Product is selected.

The Product Disclosure Statement contains the detailed policy cover, terms, conditions and exclusions.

## Distribution Obligations

### How this product is to be distributed:

This product is designed to be distributed by licensed insurance brokers and their authorised representatives who are currently authorised by NTI Limited to distribute this product.

Cover can only be issued to people where they are eligible for that cover in accordance with the application and/or acceptance/renewal criteria that has been approved in writing by the issuer and which complies with relevant laws.

The distribution conditions will make it likely that customers who acquire the insurance product are in the target market, as we consider that the distribution conditions are appropriate and will enable us and our third party distributors to direct the insurance product to the class of customers who fall within the target market set out above. This has been determined based on an assessment of the distribution conditions and the target market.

### Reporting obligations:

Significant Dealings about this product or TMD are to be notified by the Distributor to NTI within 10 business days of becoming aware that the product is not consistent with the TMD.

Details of any other complaint(s) must be reported at the agreed periodic reporting date. Minimum (but not limited to) information to be provided:

- Dates - i.e. received, responded to, resolved etc.
- Type of Complaint - i.e. policy, claim, acceptance, decline, TMD appropriateness.
- Reason for Complaint - i.e. exclusion, acceptance, denial of claim.
- Details of Complaint - information so NTI can understand and consider the matter further. It is expected that any information relating to the initial enquiry giving rise to the claim will be included.

These reporting requirements do not replace or change the obligations of a Distributor to report complaints about this Product in accordance with legislative and regulatory requirements.

## Reporting, Monitoring and Reviewing this target market determination

<b>Complaints</b>	All complaints in relation to the Retail Product covered by this TMD will be reviewed and adjudicated on in accordance with the timeframes set out under the legislation or by the General Insurance Code of Practice, whichever has the shorter timeframe.
<b>Policy Data</b>	We will review sales, customer and claims data quarterly to ensure the TMD remains appropriate.
<b>Significant Dealings</b>	Within 10 business days we will report to ASIC if we become aware of significant dealing in relation to this product that is inconsistent with the TMD.
<b>Review Period:</b>	<p>This TMD will be reviewed within 24 months of the effective date noted above. We will also review this TMD if any of the following occur:</p> <ul style="list-style-type: none"><li>• The product cover, design or acceptance criteria guidelines are altered from those which this TMD is based upon.</li><li>• If a material defect is discovered in the PDS for the product.</li><li>• Where significant dealings are reported, or complaints, claim issues or feedback are received, which suggests the TMD is no longer appropriate, we will initiate an immediate review.</li><li>• This feedback may come from (but is not limited to):<ul style="list-style-type: none"><li>- Distributors</li><li>- Customers</li><li>- Regulators</li></ul></li></ul>